

Format for Pre-Bid Queries

Company Name	Sr.no	Page No.	Clause no	Query/suggestions	Response
ESDS Software Solution Pvt. Ltd.	1	11	Technology and Platform to be used	DC is required on dedicated server or cloud ?	Hosting Server will be provided by NSIC. However deployment of the new portal on hosting server will have to be done by the selected bidder.
	2			Kindly share the existing landscape i.e. no of servers and their configuration,DB and other applications,roles etc of the servers ?	The current application is hosted on AWS Servers.
	3			Kindly provide the required Internet Bandwidth ?	Bandwidth for hosting server will be provided by NSIC. However deployment of the new portal on hosting server will have to be done by the selected bidder.
	4			Is High availability required in Compute,Security etc environment?	Hosting Server will be provided by NSIC. However deployment of the new portal on hosting server will have to be done by the selected bidder
	5			Is DR required, if yes then kindly share below info: 1) Does client Required Compute resource at DR equivalent as DC 2) Required RPO and RTO? 3) How commercial of DR should be added in exiting commercial format?	If required, NSIC will arrange for the same seperately.
	6			Is SSL certificate required, kindly share number of domains and sub-domains?	Yes SSL certificate is required for the new portal
	7			Kindly share the Existing data size, required storage space & daily incremental data?	Hosting Server will be provided by NSIC. However deployment of the new portal on hosting server will have to be done by the selected bidder.
	8			Kindly share the Total Concurrent users along with YoY growth in the same	Total concurrent users will be 200 with 15% YoY Growth

	9			Kindly confirm no. of VPN user in the project (If Any)	No VPN users
	10			Kindly confirm does client the required Security parameters i.e firewall,antivirus etc?	If required The same will be provided by NSIC
	11			Kindly Share the required Backup policy and retention period?	The same is not in scope of the bidder
	12	8	Centralized Mail System for each member (every member to get individual mail boxes)	Kindly Share existing Mail solution in place ?	No existing mail solution for B2B portal members. B2B portal members can see alerts and mails on their account page.
	13			Kindly provide the required mailbox size per user along with attachment file size ?	Please refer to S.No 12 above
Cloudbuy	14	10	2.2	Handover of source code – is this mandatory? What about IP of product company who have developed this as product previously before this tender? Suggestion is to remove this clause from tender?	Handover of Source code in mandatory. In case of IP of product company the source code of the customized solution has to be shared.
	15	13	5A a	Definition of 5000 live members: Vendors, buyers, visitors	5000 live members refers to registered buyers and sellers on the portal.
	16	13	5A c	What document to be submitted for proof of clients turn over (50 CR)?	Please refer to Annexure 'D'
	17	13	5B a	Can a joint venture bid for the contract?	Joint Venture / Consortium is not allowed
	18	13	5B a	Can an MNC bid for the contract through its Indian subsidiary?	Please refer to clause 5B(a)
	19	13	5B a	Will the turnover of the MNC be taken into account or Indian subsidiary?	Please refer to clause 5E(b)
	20	13	5B c	What are the documents to be shown as proof of office in Delhi? Will landline phone bill do?	Please refer to clause 5B(c). Latest telephone bill issued by MTNL / BSNL will be accepted as valid proof.
	21	14	5D	What proof needs to be submitted for 20 staff as per specifications on payroll?	Please refer to clause 5D(a)

	22	15	6	In the table of breakup of weightage: 4 points allotted to Similar project with client turnover more than 50 CR under SN No 3 Financial Perspective.....What happens to a vendor having just two projects ?	In the table of breakup of weightage on point no. 3 following is changed: "Similar project with client turnover more than 50 crores" to be read as : "The bidder should have turnover of atleast 1 Cr from Software Development Activities in each of last 3 years. CA Certificate / Audited Balance Sheet should be provided along with the technical bid to support the same."
Cyfuture India Private Limited	23	8	Mirroring facility	please elaborate more about the mirroring facility if it states the DR facility of the Primary site.	Hosting Server will be provided by NSIC. However deployment of the new portal on hosting server will have to be done by the selected bidder.
	24	8	Centralized Mail System for each member (every member to get individual mail boxes) – To get buy / sell leads in the Mailbox,	please let us know the no. of total mailboxes and their respective size.	Please refer to S.No 12 above
	25	9	Point No. 10- Migration of data and functional modules from existing B2B portal to the newly developed.	please let us know the size of data to be migrated and its format from current B2B Portal to newly developed.	Current B2B portal is on PHP Portal and the database is in SQL Server
	26	11	Point No. 11-Server Management	please specify the scope of work against Server Management.	Please refer to clause 17

27	19	Point no. 17 Maintenance- Routine Backup (daily) of the application and database	kindly let us know the frequency of backup and the retention period of routine backup of app and DB like hourly, Daily, weekly, fortnightly, monthly etc.	However deployment of the new portal on hosting server will have to be done by the selected bidder
28	19	Point no. 17 Maintenance- Restoring of the portal in case of any server / application crash.	please let us know if you are looking for HA environment for both application database environment.	However deployment of the new portal on hosting server will have to be done by the selected bidder
29		General	please clarify if the hosting required is either on Cloud or dedicated environment.	Hosting Server will be provided by NSIC. However deployment of the new portal on hosting server will have to be done by the selected bidder.
30		General	please also let us know the no. of concurrent users on portal in a given period of time.	Please refer to S.No. 8 above